



COSMETIC PERFECTION

By Dr. Emma McKay

CLIENT FEEDBACK AND COMPLAINTS

At Cosmetic Perfection we take your feedback seriously because YOU are our business. If you have *any* problems with our services, please tell us and we will try to solve them. We value being made aware of any issues so we might learn from them.

We can also provide you with information regarding our formal complaints procedure, which is handled by our independent experts, Cosmetic Redress.

If you think our products and services are as wonderful as we strive to make them, then please tell everyone! [Google reviews](#) are particularly helpful.

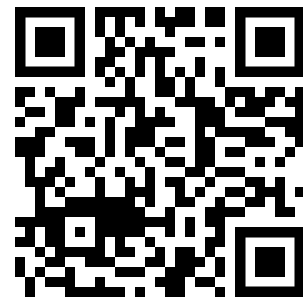
We'd appreciate it if you could take the time to complete one of our 'smiley face' feedback forms. The results of this survey can be found on the wall next to the Alumier cabinet.

ANONYMOUS FEEDBACK SERVICE

If you would like to offer anonymous feedback on any matter, then please scan this QR code with your smartphone camera or go to:

<https://app.suggestionox.com/r/Cosper> (case sensitive)

Your feedback via this service is completely anonymous and if you leave your email address, we will be able to reply whilst still retaining your anonymity.



CARE QUALITY COMMISSION FEEDBACK

If you would like to offer feedback on our CQC regulated medical services, then please scan this QR code with your smartphone camera or go to:

<https://www.cqc.org.uk/give-feedback-on-care>

You have the option to leave your details or remain anonymous.



Thank you, Dr Emma McKay and the Cosmetic Perfection team