



Cosmetic Perfection Covid-19 Guidance for Clients

On top of our usual stringent cross infection measures, we have implemented additional protocols following risk assessments during the Covid-19 pandemic.

Before you arrive

- All appointments will be staggered by 15 minutes. This is to allow for additional cross infection measures, such as a full surface wipe down with virucidal wipes, to take place on top of our usual protocols and to minimise the chance of clients coming into contact with each other.
- Clients will be screened prior to their appointment to make sure they are not suffering with any Covid symptoms or living with anyone suffering with symptoms. Clients who pose any risk of Covid infection will be rescheduled a minimum of 7 days later depending on their circumstances.
- We have taken the decision not to treat patients who fall into the 'extremely vulnerable' clinical category at this present time. You should have received a letter from your healthcare provider if you fall into this group.
- Please make sure you are well hydrated and have taken a comfort break before you arrive.
- Clients will be unable to bring anyone to accompany them to their appointment.

When you arrive

- All clients will be asked to arrive on time and remain in their vehicle, we will text as soon as we are ready for you to eliminate any waiting time, as we will not be able to operate a waiting area during this time.
- Clients will be provided with a fluid resistant mask on arrival at the clinic.
- All clients will be temperature checked when they arrive at the clinic. Unfortunately, if your temperature is 37.8°C or over you we will be unable to treat you and your appointment will be rescheduled.

- Clients will be required to use alcohol hand gel and wash their hands when they enter the clinic.
- Unfortunately, we will not be able to serve any refreshments during this time.
- We are going paperless; consent form and aftercare instructions will now be digital. The electronic tablet will be disinfected before and after every use.
- Any possessions that the client brings with them will need to be placed into a box within the clinic room on arrival.
- Please try to limit touch points in clinic.

During treatment

- Social distancing measures will be maintained wherever possible. When this is not possible during treatment, PPE will be worn by the clinician and a fluid resistant mask will be worn where possible by the client to help to mitigate any risk.
- Based on our thorough risk assessments carried out, additional risk control measures will be in place for certain treatments that we offer.
- Only disposable linen will be used.

Following treatment

- We would prefer payment via card at this time, but we do have a protocol in place for cash payment.
- Your aftercare documents will be emailed to you.
- If subsequent 'lockdowns' occur, we may need to cancel follow-up appointments, this eventuality will be completely out of our control.

We ask that all our clients be understanding and respectful of these measures during this time. If clients refuse to comply treatment will be withheld. These measures will remain in place until further notice and may be subject to change if new evidence emerges. Thank you for your cooperation during this difficult time.